

Receive invoices by email

We use Digistore24 as our payment service provider.

Unfortunately, Digistore24 does not send invoices directly by email, but only sends a payment confirmation with a link to the order confirmation page for each debit.

On this page, all invoices (as PDF files) can be downloaded at any time.

If you use an accounting program that can automatically import PDF invoices via email, this unfortunately does not work, as the PDF file is expected here as an email attachment and not on a website.

Some Shoplytics customers solve this "automation hurdle" with additional software that automatically scans the order confirmation page and sends an email to the accounting program when new PDFs are available.

Revision #1

Created 2026-04-20 16:11:27 UTC by Marco

Updated 2026-04-20 16:11:27 UTC by Marco